

# E-LEARNING & COVID-19 SURVEY

MAR 29 – APR 2, 2020 DISTRIBUTION

## RESPONSE COUNT

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- 44 READI participants
- 7 new UTP participants who had part of UTP in-person in the first 2 weeks of March and part online

## E-LEARNING EXPERIENCE

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73% said this was their first e-Learning experience

73% said they had all the necessary technology they needed

- Computers/laptop were the most in-need technology

About one-quarter prefer e-Learning (28) | nearly half prefer in-person (49%)

Aspects of e-Learning people like:

- Convenience | flexibility | accessibility | something new | reduced costs (transportation) | being at home | off the streets | freeing up time (transportation)

Aspects of e-Learning people don't like:

- Human connection and interaction | Less individual focus | not being in the classroom | network connectivity issues | less depth of conversation | getting 'up and going' | privacy concerns

## IMPACT ON ATTENDANCE

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92% reported they either maintained (58%) or increased (34%) their attendance.

## FACTORS MAKING EASIER TO ATTEND ONLINE

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Time for caretaking was the largest contributing factor to increasing attendance (61%)

Transportation costs and time were also significant factors

## UTP JOB READINESS SKILLS

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Most people found no difference in their ability to acquire the key skills in the UTP course

57% had more difficulty learning to prepare and submit a resume

43% had more difficulty working with others as a team

## READI GANG TERRITORIES

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50% reported that crossing gang territories makes it difficult to attend READI (in person)

- 14% extremely difficult | 11% very difficult | 25% somewhat difficult

66% attributed their increased attendance to no longer having to cross gang territories

- 36% significantly | 21% somewhat | 9% a little

## CONCERNS ABOUT CORONAVIRUS:

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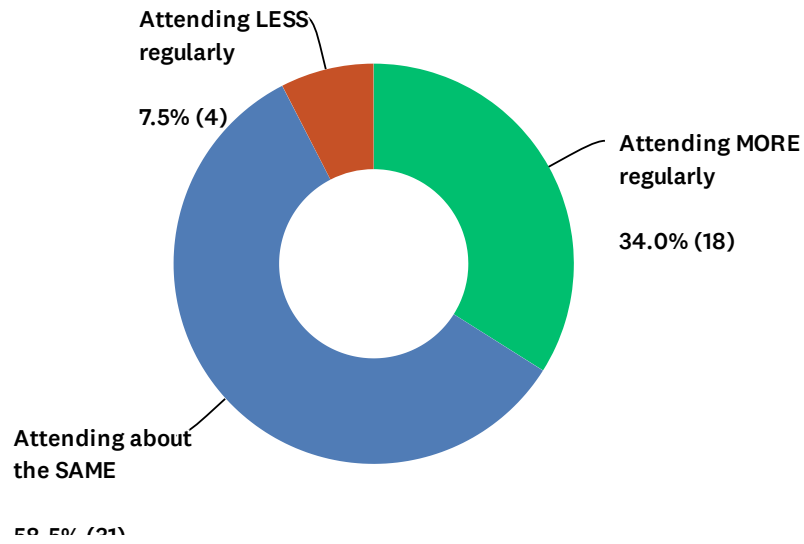
#1 ranked concern: self or loved one getting sick

Other significant concerns:

- Access to food
- Losing a job (for currently employed)
- Not being able secure a job (for currently unemployed)
- Losing housing/being evicted

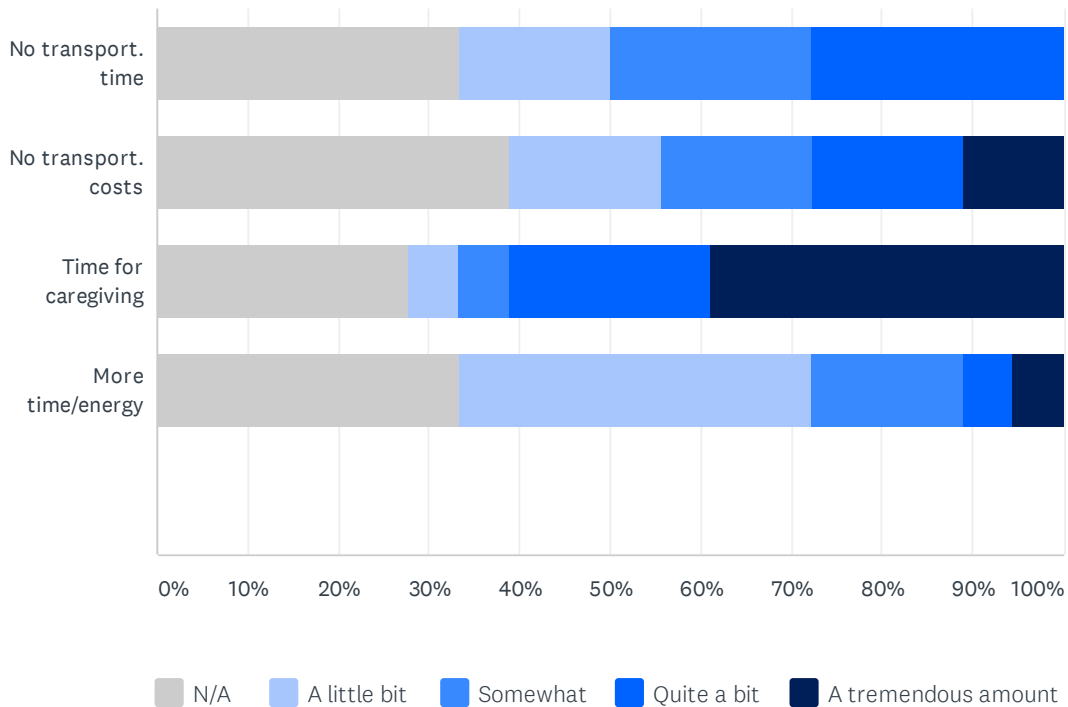
# Q1 How has the move to e-learning impacted your attendance?

Answered: 53 Skipped: 0



## Q2 How much have the following factors contributed to your increased attendance?

Answered: 18 Skipped: 35



	N/A	A LITTLE BIT	SOMEWHAT	QUITE A BIT	A TREMENDOUS AMOUNT	TOTAL
No transport. time	33.3% 6	16.7% 3	22.2% 4	27.8% 5	0.0% 0	18
No transport. costs	38.9% 7	16.7% 3	16.7% 3	16.7% 3	11.1% 2	18
Time for caregiving	27.8% 5	5.6% 1	5.6% 1	22.2% 4	38.9% 7	18
More time/energy	33.3% 6	38.9% 7	16.7% 3	5.6% 1	5.6% 1	18
	0.0% 0	0.0% 0	0.0% 0	0.0% 0	0.0% 0	0

### Q3 Are there other factors that make it easier for you to attend class when it is held online? If so, how do they make it easier for you to participate?

Answered: 13 Skipped: 40

#	RESPONSES	DATE
1	<b>Response</b> I like it better	4/2/2020 8:47 AM
2	<b>Response</b> To be able to get sleep throughout the whole day	4/1/2020 10:31 AM
3	<b>None</b> Non	3/31/2020 10:32 PM
4	<b>Response</b> By sending me a survey Ed to my phone	3/31/2020 5:18 PM
5	<b>Response</b> I just focus	3/31/2020 12:04 PM
6	<b>Response</b> yes it helps me get a little more literate with being technical and learning how to navigate applications on my phone or when I can get to a handheld device or a computer it also helps me remain at home with my daughter who is out of daycare now and not school-age yet it helps me too navigate my way into the work field and also be a dad at the same time	3/31/2020 11:41 AM
7	<b>None</b> No	3/31/2020 10:40 AM
8	<b>None</b> None	3/31/2020 9:39 AM
9	<b>None</b> No	3/31/2020 9:16 AM
10	<b>Response</b> Yes I get more sleep and I get to spend more time with my daughter. At this point this is working out with my personal life we're saving \$400 on a childcare provider this month. Just by me doing this online class because I have my own child	3/31/2020 8:50 AM
11	<b>Response</b> I'm good at participating	3/30/2020 9:43 PM
12	<b>None</b> No	3/30/2020 2:03 PM
13	<b>None</b> n/a	3/27/2020 5:14 PM

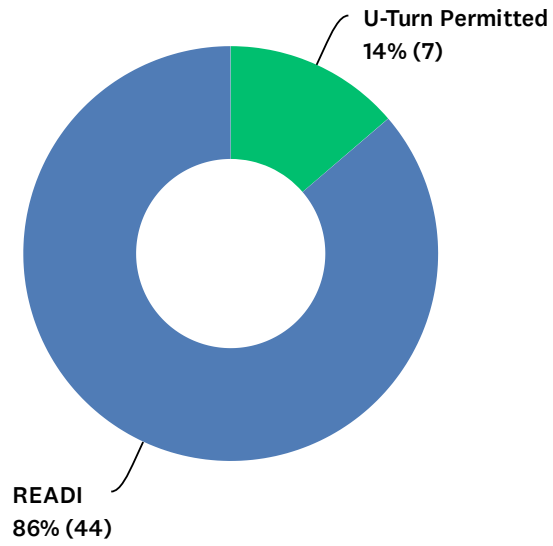
## Q4 What factors make it harder for you to attend class when it is held online?

Answered: 4 Skipped: 49

#	RESPONSES	DATE
1	<b>Response</b> When something changes it can be hard to adapt to	4/1/2020 1:14 PM
2	<b>Response</b> Time	4/1/2020 12:28 PM
3	<b>Response</b> Getting up in da a.m	3/31/2020 11:57 AM
4	<b>None</b> None	3/30/2020 9:00 PM

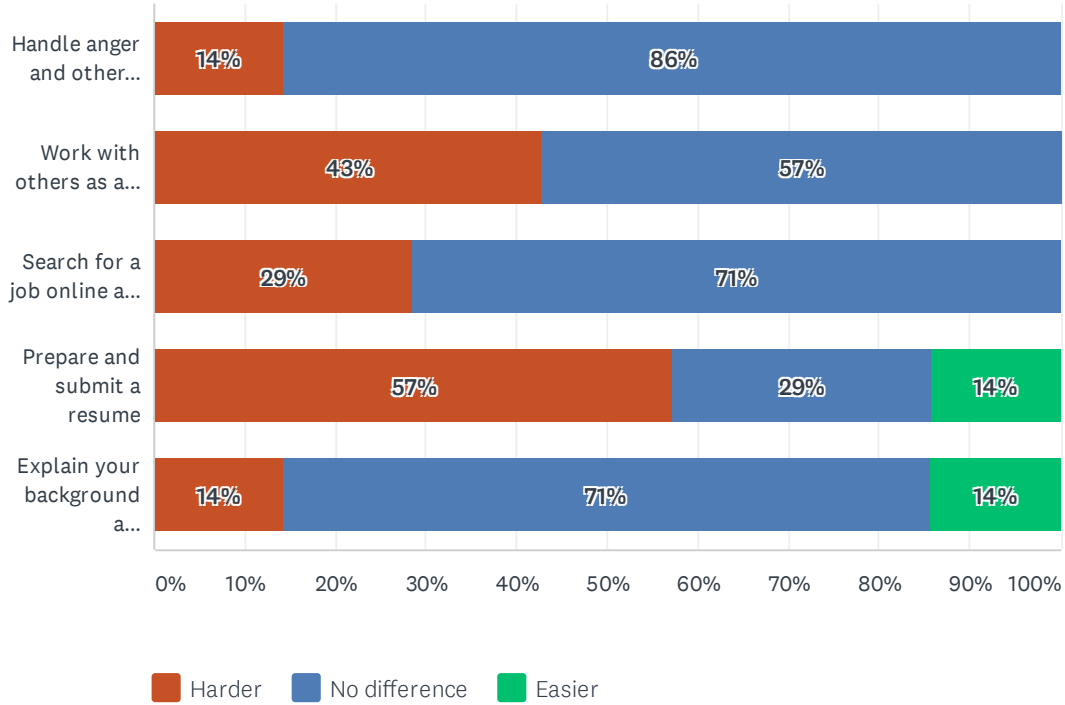
## Q5 Which program are you enrolled in?

Answered: 51 Skipped: 2



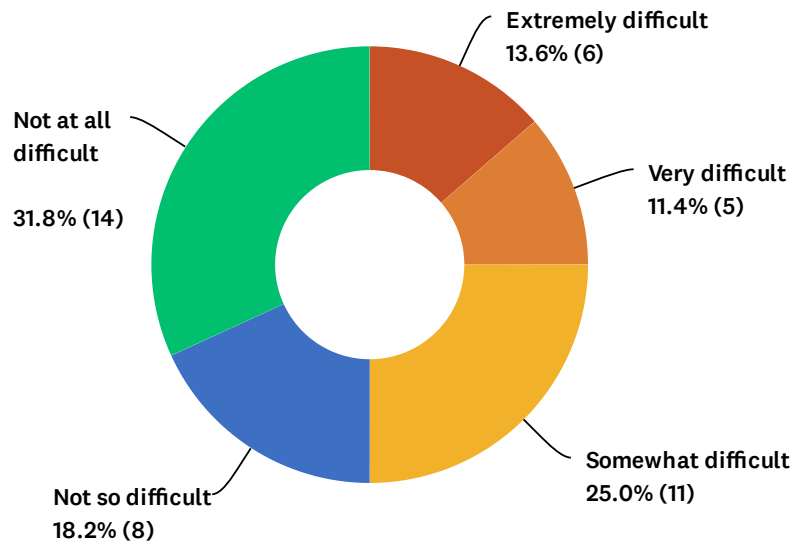
### Q6 Is it harder or easier to learn the following skills through e-learning compared to an in-person classroom setting?

Answered: 7 Skipped: 46



## Q7 How difficult do gang territories make it for you to attend READI?

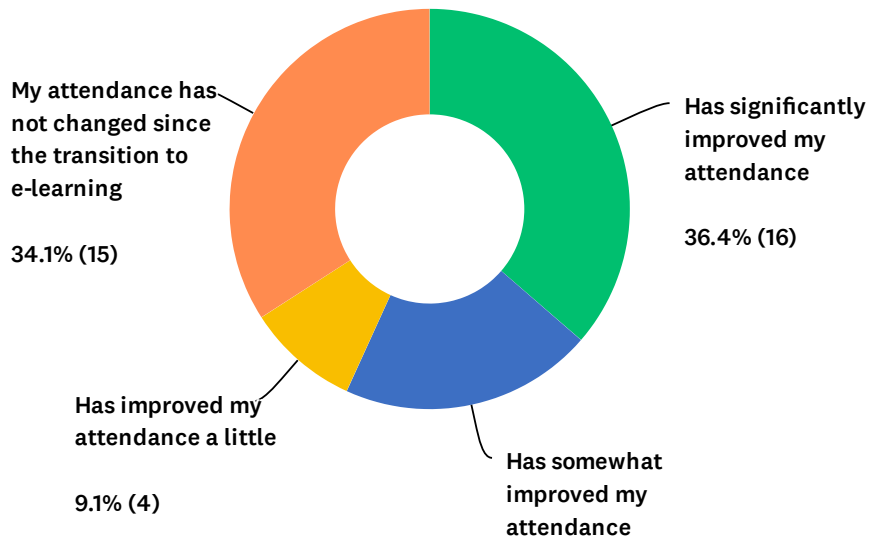
Answered: 44 Skipped: 9





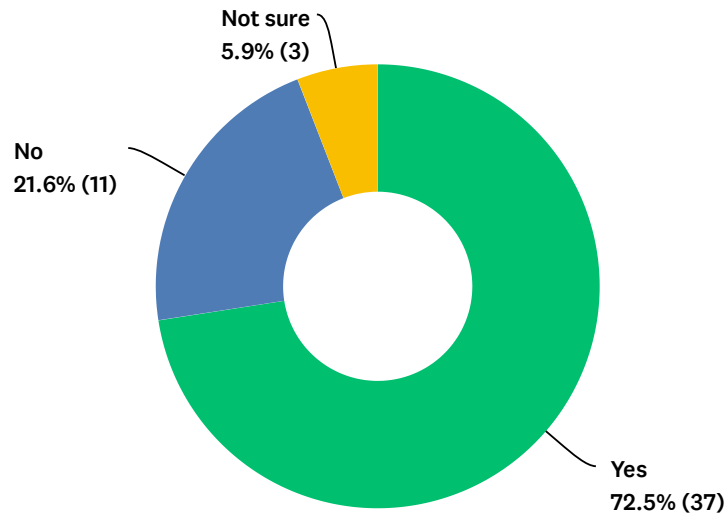
## Q8 How much has the lack of gang territories affected your attendance?

Answered: 44 Skipped: 9



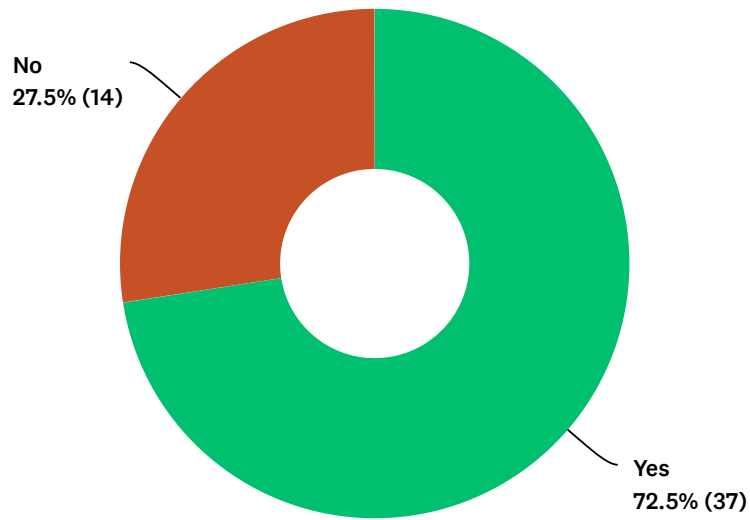
## Q9 Is this your first e-learning experience?

Answered: 51 Skipped: 2



### Q10 Do you have all the necessary technology?

Answered: 51 Skipped: 2



**Q11 If you don't have all the technology you need to participate, what technology are you missing?**

Answered: 41 Skipped: 12

## E-Learning and COVID-19 Survey

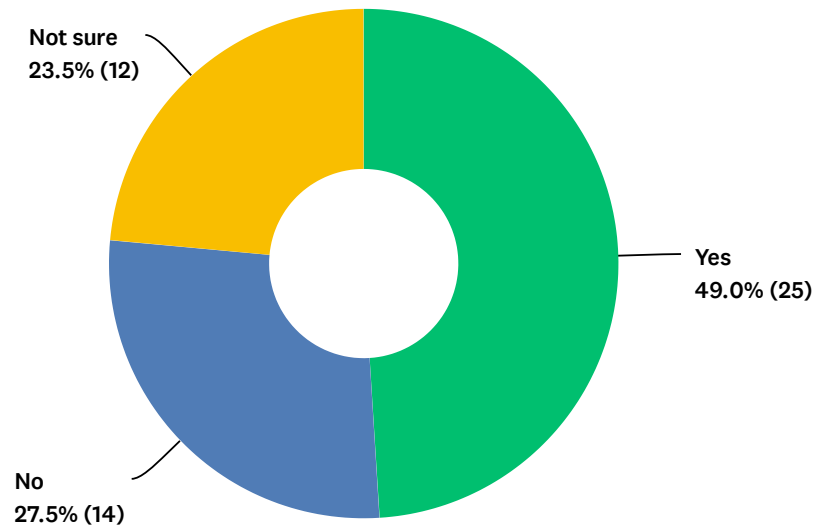
#	RESPONSES	DATE
1	<b>Nothing</b> I have all the technology I need	4/3/2020 8:08 AM
2	<b>Nothing</b> Nono	4/2/2020 8:50 AM
3	<b>Computer/Laptop</b> <b>Internet</b> Internet/ computer	4/2/2020 7:51 AM
4	<b>Computer/Laptop</b> Laptop	4/1/2020 3:25 PM
5	<b>Computer/Laptop</b> Computer	4/1/2020 1:21 PM
6	<b>Computer/Laptop</b> Computer	4/1/2020 12:30 PM
7	<b>Computer/Laptop</b> Computer	4/1/2020 11:50 AM
8	<b>Other</b> Being able to do stuff on hand	4/1/2020 10:34 AM
9	<b>Computer/Laptop</b> I don't have a computer	4/1/2020 9:36 AM
10	<b>Computer/Laptop</b> Laptop	4/1/2020 7:41 AM
11	<b>Nothing</b> Nobe	3/31/2020 10:33 PM
12	<b>Phone</b> Phone	3/31/2020 2:31 PM
13	<b>Computer/Laptop</b> Labtop	3/31/2020 11:59 AM
14	<b>Nothing</b> Non	3/31/2020 11:51 AM
15	<b>Computer/Laptop</b> Home computer	3/31/2020 11:46 AM
16	<b>Nothing</b> None	3/31/2020 11:45 AM
17	<b>Nothing</b> Nothing	3/31/2020 10:41 AM
18	<b>Computer/Laptop</b> Computer	3/31/2020 10:34 AM
19	<b>Nothing</b> None	3/31/2020 10:29 AM
20	<b>Phone</b> Smartphone	3/31/2020 9:48 AM
21	<b>Other</b> Classes	3/31/2020 9:41 AM
22	<b>Computer/Laptop</b> <b>Internet</b> Computer and WiFi	3/31/2020 9:39 AM
23	<b>Nothing</b> N/a	3/31/2020 9:31 AM
24	<b>Nothing</b> None	3/31/2020 9:18 AM
25	<b>Computer/Laptop</b> Computer	3/31/2020 9:11 AM
26	<b>Nothing</b> None	3/31/2020 9:10 AM
27	<b>Nothing</b> None	3/31/2020 9:09 AM
28	<b>Other</b> Everything	3/31/2020 9:06 AM
29	<b>Internet</b> Right now I'm ok but hopefully the internet stays on so I can continue to get online due to paper shortage because of this COVID 19	3/31/2020 8:57 AM
30	<b>Computer/Laptop</b> <b>Phone</b> Smartphone and computer	3/31/2020 8:42 AM
31	<b>Computer/Laptop</b> Labtop	3/31/2020 7:02 AM
32	<b>Computer/Laptop</b> Labtop	3/31/2020 4:35 AM
33	<b>Computer/Laptop</b> <b>Other</b> Computer and printer	3/30/2020 10:36 PM
34	<b>Nothing</b> Yes	3/30/2020 9:46 PM
35	<b>Computer/Laptop</b> Computer	3/30/2020 9:01 PM
36	<b>Computer/Laptop</b> Computer	3/30/2020 3:20 PM
37	<b>Nothing</b> Ok	3/30/2020 2:08 PM

# E-Learning and COVID-19 Survey

38	<b>Nothing</b> Nothing	3/30/2020 11:39 AM
39	<b>Computer/Laptop</b> <b>Internet</b> Actual computer and internet	3/30/2020 6:35 AM
40	<b>Computer/Laptop</b> Lap top	3/27/2020 2:06 PM
41	<b>Nothing</b> None	3/27/2020 10:18 AM

## Q12 Would you prefer to be in the classroom setting?

Answered: 51 Skipped: 2



## Q13 What do you like most about e-learning?

Answered: 48 Skipped: 5



## E-Learning and COVID-19 Survey

#	RESPONSES	DATE
1	<b>Response</b> Working on the computer	4/3/2020 8:08 AM
2	<b>Response</b> Class Ft	4/2/2020 8:50 AM
3	<b>Response</b> That you can still participate from home , can't miss no sessions	4/2/2020 7:51 AM
4	<b>Response</b> I love the constant focuses on one thing so that it can be engraved in your mind on how to make decisive decisions in either good or bad situations	4/1/2020 9:54 PM
5	<b>Response</b> Easy access	4/1/2020 3:25 PM
6	<b>Response</b> It's convenient	4/1/2020 1:21 PM
7	<b>Nothing</b> Nun	4/1/2020 12:30 PM
8	<b>Response</b> The convenience	4/1/2020 11:50 AM
9	<b>Response</b> It help me get myself together	4/1/2020 10:34 AM
10	<b>Response</b> It's flexible	4/1/2020 9:36 AM
11	<b>Response</b> It's Ok	4/1/2020 7:41 AM
12	<b>Nothing</b> Non	3/31/2020 10:33 PM
13	<b>Response</b> Everyone gets a chance t To speak	3/31/2020 2:31 PM
14	<b>Nothing</b> Nothing	3/31/2020 11:59 AM
15	<b>Response</b> It's better accessibility	3/31/2020 11:51 AM
16	<b>Response</b> It's something new.	3/31/2020 11:46 AM
17	<b>Response</b> It's helping me learn the computer more and become more literate	3/31/2020 11:46 AM
18	<b>Response</b> The Staff	3/31/2020 11:45 AM
19	<b>Response</b> Learning	3/31/2020 10:55 AM
20	<b>Nothing</b> Nothing	3/31/2020 10:41 AM
21	<b>Response</b> Learning	3/31/2020 10:34 AM
22	<b>Response</b> We can be more active	3/31/2020 10:29 AM
23	<b>Response</b> Learning	3/31/2020 9:48 AM
24	<b>Response</b> Learning	3/31/2020 9:41 AM
25	<b>Nothing</b> N/a	3/31/2020 9:39 AM
26	<b>Response</b> That fact that I Dnt b late.	3/31/2020 9:31 AM
27	<b>Response</b> Everything	3/31/2020 9:18 AM
28	<b>Response</b> Classes	3/31/2020 9:11 AM
29	<b>Response</b> It's cool	3/31/2020 9:10 AM
30	<b>Nothing</b> None	3/31/2020 9:09 AM
31	<b>Response</b> It kool	3/31/2020 9:06 AM
32	<b>Response</b> Save bus fair gas fair it's helping me to think before reacting although I've been hearing that my whole life now it's different this time around. It's helping me understand situation distance Myself from people and places.	3/31/2020 8:57 AM
33	<b>Response</b> Is very convenient	3/31/2020 8:42 AM
34	<b>Response</b> Video calls	3/31/2020 7:02 AM
35	<b>Response</b> Being at home	3/31/2020 4:35 AM

## E-Learning and COVID-19 Survey

36	<b>Response</b>	It's better	3/30/2020 10:36 PM
37	<b>Response</b>	That it's very easy for me to get on then rushing to the job and being late	3/30/2020 10:21 PM
38	<b>Response</b>	They help us and keep us off the streets	3/30/2020 9:46 PM
39	<b>Response</b>	I don't feel rushed I'm not tired cause I have to get up an hour early	3/30/2020 9:34 PM
40	<b>Nothing</b>	N/a	3/30/2020 9:01 PM
41	<b>Response</b>	I get to learn something new every day. I get important information daily	3/30/2020 3:20 PM
42	<b>Response</b>	I learn a lot stuff I ain't know at first, Help me get a better perspective out of life	3/30/2020 2:47 PM
43	<b>Response</b>	Being able to still earn money and learn new things	3/30/2020 2:40 PM
44	<b>Response</b>	It help me became a better person	3/30/2020 2:08 PM
45	<b>Response</b>	At home	3/30/2020 11:39 AM
46	<b>Response</b>	Dont have to be around people and can mute them if they get too loud and obnoxious	3/30/2020 6:35 AM
47	<b>Response</b>	I'm still engaged in the class	3/27/2020 2:06 PM
48	<b>Response</b>	I love the help and support	3/27/2020 10:18 AM

## Q14 What do you like least about e-learning or miss about the classroom setting?

Answered: 47 Skipped: 6

## E-Learning and COVID-19 Survey

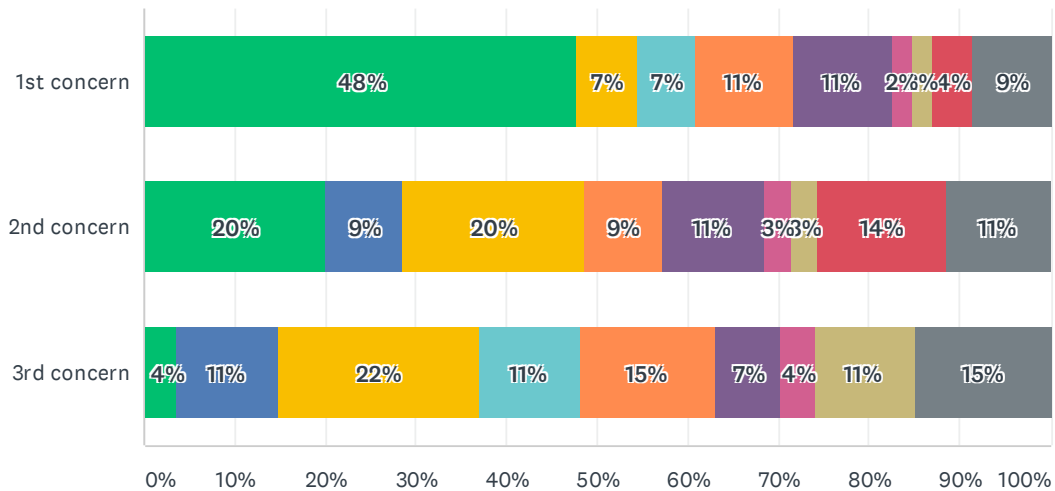
#	RESPONSES	DATE
1	<b>Response</b> The internet service	4/3/2020 8:08 AM
2	<b>Response</b> More engage in the classroom	4/2/2020 7:51 AM
3	<b>Response</b> The free coffee. But seriously just the dynamics of coaches not really focusing on an individual's interest like they would in person.	4/1/2020 9:54 PM
4	<b>Response</b> Not being in the actual class room	4/1/2020 3:25 PM
5	<b>Nothing</b> Nothing in particular	4/1/2020 1:21 PM
6	<b>Response</b> We have ah set time to be there	4/1/2020 12:30 PM
7	<b>Response</b> Connection	4/1/2020 11:50 AM
8	<b>Response</b> Being around group of people who trying to do better within the little time in class and the advice that be given to me	4/1/2020 10:34 AM
9	<b>Response</b> No food	4/1/2020 9:36 AM
10	<b>Response</b> Everybody being together	4/1/2020 7:41 AM
11	<b>Nothing</b> Non	3/31/2020 10:33 PM
12	<b>Response</b> The Teacher	3/31/2020 2:31 PM
13	<b>Nothing</b> Idk	3/31/2020 11:59 AM
14	<b>Response</b> One man one mic	3/31/2020 11:51 AM
15	<b>Response</b> More in-depth conversations.	3/31/2020 11:46 AM
16	<b>Response</b> The mentoring inside of the classroom the physical guidance programs attendance did matter to me as well	3/31/2020 11:46 AM
17	<b>Response</b> Too long	3/31/2020 11:45 AM
18	<b>Response</b> Can't move around	3/31/2020 10:55 AM
19	<b>Nothing</b> Nothing	3/31/2020 10:41 AM
20	<b>Response</b> Not being able to talk freely	3/31/2020 10:34 AM
21	<b>Response</b> It's ok nothing different then the class for me	3/31/2020 10:29 AM
22	<b>Response</b> Being able to interact	3/31/2020 9:48 AM
23	<b>Nothing</b> Nothing	3/31/2020 9:41 AM
24	<b>Response</b> Miss classroom	3/31/2020 9:39 AM
25	<b>Response</b> Just being around friends	3/31/2020 9:31 AM
26	<b>Response</b> Being around peoples who take life as a joke	3/31/2020 9:18 AM
27	<b>Response</b> Get up and going to it	3/31/2020 9:11 AM
28	<b>Response</b> Still feel the same about it	3/31/2020 9:10 AM
29	<b>Nothing</b> None	3/31/2020 9:09 AM
30	<b>Nothing</b> Nun	3/31/2020 9:06 AM
31	<b>Response</b> I don't have to be around a lot a people. I'm glad we're not getting kicked off Zoom anymore	3/31/2020 8:57 AM
32	<b>Response</b> I more of peoples person face to face	3/31/2020 8:42 AM
33	<b>Nothing</b> Nothing	3/31/2020 7:02 AM
34	<b>Response</b> Petty rules and nothing	3/31/2020 4:35 AM
35	<b>Nothing</b> Nun	3/30/2020 10:36 PM

## E-Learning and COVID-19 Survey

36	<b>Response</b>	That we don't discuss or situation out like how we do in the classroom	3/30/2020 10:21 PM
37	<b>Response</b>	Everybody	3/30/2020 9:46 PM
38	<b>Nothing</b>	Nothing	3/30/2020 9:34 PM
39	<b>Nothing</b>	N/a	3/30/2020 9:01 PM
40	<b>Response</b>	I hate the feeling of be watched, but it's cool. I do what I gotta do anyway	3/30/2020 3:20 PM
41	<b>Nothing</b>	Nothing	3/30/2020 2:47 PM
42	<b>Response</b>	Being around my peers	3/30/2020 2:40 PM
43	<b>Response</b>	Being around good People that want to see me do better	3/30/2020 2:08 PM
44	<b>Nothing</b>	I really don't know	3/30/2020 11:39 AM
45	<b>Response</b>	Invasion of privacy mostly, but the transfer of rules to mu home is also an issue and inconvenience	3/30/2020 6:35 AM
46	<b>Response</b>	Phone going dead a lot and so does my sound	3/27/2020 2:06 PM
47	<b>Nothing</b>	Nothing	3/27/2020 10:18 AM

## Q15 Please rank your top three concerns about how the coronavirus crisis will affect your life.

Answered: 49 Skipped: 4



- Yourself or loved ones getting sick
- Access to non-coronavirus-related healthcare
- Access to food
- Access to other household supplies
- Losing a job you currently hold
- Not being able to find a new job (and currently unemployed)
- Having to close a business venture
- Having to continue to work without adequate protective gear
- Disruption of your education
- Losing housing/being evicted

Q16 Do you have any other comments, questions, or concerns?

Answered: 41 Skipped: 12

## E-Learning and COVID-19 Survey

#	RESPONSES	DATE
1	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/3/2020 8:11 AM
2	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/2/2020 8:51 AM
3	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/2/2020 7:53 AM
4	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/1/2020 9:56 PM
5	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/1/2020 1:25 PM
6	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/1/2020 12:32 PM
7	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/1/2020 10:35 AM
8	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/1/2020 9:38 AM
9	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	4/1/2020 7:43 AM
10	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> Non	3/31/2020 10:33 PM
11	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 2:32 PM
12	<span style="background-color: #dc3545; color: white; padding: 2px;">Response</span> Help us	3/31/2020 11:52 AM
13	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 11:47 AM
14	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 10:56 AM
15	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 10:42 AM
16	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 10:30 AM
17	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> Non	3/31/2020 9:49 AM
18	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 9:42 AM
19	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 9:40 AM
20	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 9:35 AM
21	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 9:33 AM
22	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 9:19 AM
23	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 9:13 AM
24	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 9:13 AM
25	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 9:11 AM
26	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> None	3/31/2020 9:07 AM
27	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 8:43 AM
28	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/31/2020 7:04 AM
29	<span style="background-color: #dc3545; color: white; padding: 2px;">Response</span> My pay check and how I'm getting paid	3/31/2020 4:37 AM
30	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/30/2020 10:39 PM
31	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/30/2020 10:23 PM
32	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No I don't	3/30/2020 9:50 PM
33	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/30/2020 9:02 PM
34	<span style="background-color: #dc3545; color: white; padding: 2px;">Response</span> Just cant wait till its over	3/30/2020 3:22 PM
35	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/30/2020 2:48 PM
36	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/30/2020 2:41 PM
37	<span style="background-color: #28a745; color: white; padding: 2px;">None</span> No	3/30/2020 2:09 PM



## E-Learning and COVID-19 Survey

38	<b>None</b> No	3/30/2020 11:40 AM
39	<b>Response</b> Teachers are rude about having children around the call, tells me to leave a baby alone in another room while I do this class, but dont offer to babysit.	3/30/2020 6:40 AM
40	<b>Response</b> Need to have more communication with certain staff members	3/27/2020 2:08 PM
41	<b>None</b> No	3/27/2020 1:25 PM